

**1 CONNECT** up the system as it will be used & **TURN ON.**

*Remember to check that plugs are pushed home.*

**2 BATTERY STATUS** When turned ON the low battery light should give a confidence wink to show that the battery has adequate charge left. A pair of fully charged batteries in a plastic bag can always be carried ‘just in case’.



**3 INVESTIGATE** any reported operating problems from yesterday.

*Intermittent sound problems can be difficult to trace, ask the user to explain what happened when.*

*Helpful note; replace only one item at a time when fault finding.*



**4 TEST** the overall system.

Give the transmitter to a friend or place it somewhere a few metres away where it will pick up some identifiable sound and listen to the output of the hearing aid.

If you are the hearing aid user, make sure that you can hear a clear sound from the transmitter. If you are a hearing helper, use a stetoclip and attenuator to listen to the hearing aid.



**5 RECEIVER** Gently wiggle the cables between the receiver and hearing aid to check that the sound does not break up or crackle.

*Shoe connections are a common problem – check that the shoe is a good fit and does not cause noises if it is touched. Change any suspect items.*

**6 TRANSMITTER** While still listening to the receiver ask your helper to gently wiggle the cables on the transmitter make sure that the sound does not break up or crackle. Change any suspect items.



**7 RE-ORDER** spares as required – always keep spare leads and shoes etc.



**1** Think batteries – is today your recharge day?

You will know from experience how long a set of batteries last in a CRM-220, however don't forget to recharge sooner if the equipment has been used more than usual!

As a rough guide, a CRM-220 used in school or at work will need recharging once a week.

Connevens always advise having two sets of batteries, one set for use and one set spare or charging.

*Whilst a CRM-220 will run for 35-40 hours on a single charge, there is no need to risk the inconvenience of running out of power.*



**2** Put any batteries that need charging into the Intelligent 9v quad charger, pushing batteries firmly into position.



**3** Do not waste time unnecessarily disconnecting items. *You will only have to put them all back together in the morning and it saves general wear and tear.*

**4** Check that both the CRM-220 transmitter and receiver are turned off.

In case of difficulty consult the CRM-220 Fast Track Guide or the CRM-220 User Guide & Reference Manual. The User Guide contains much useful information on all aspects of using a CRM-220 system.

